



# THE IMPACT ASSESSMENT OF THE EFFECTIVENESS OF THE VUK'UPHILE CONTRACTOR DEVELOPMENT PROGRAMME

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# Purpose of the research project

 To determine the impact of the Vuk'uphile Learnership Programme as a whole on learner contractors and learner supervisors.

# Evaluation scope and objectives

- The study was undertaken to specifically determine and assess the following:
  - Whether mentorship had positive impact on learner contractors and learner supervisors;
  - Whether learner contractors and learner supervisors obtained support and knowledge from the Programme that would enable them to compete on their exit the Programme
  - Whether training received succeeded in building capacity amongst emerging contractors to be able to tender and execute the increasing amount of labour intensive work under the auspices of the EPWP;

- Whether the mentorship and training programme benefits outweigh costs of the Programme;
- Whether the current set up of role players is able to achieve expected positive impact.
- to benchmark against other models (namely Eskom and KZN Department of Roads and Transport) and recommend future improvements in Vukuphile Programme.

#### Evaluation approach and methodology

- Review of EPWP and Vuk'uphile Contractor Development documents:
  - identification of the relevant stakeholders
  - formulated as part of various sets of questionnaire
- Stratified sampling
- Sample size 50%
- Achieved sample size 26%

#### Data collection challenges:

- Learners had long exited the Programme and most of the learners contracting companies are no longer operational.
- Cell phone numbers for learners were no longer on the cell phone provider network.
- Some learners would confirm their availability and cancel on the day of the interview.
  - Projects linked to the interviews.

# Limitations of the study

- Self-selected respondents
- Contractors proportionally are over represented
- Stratifying by province and public body also fell away due to this self-selection process.

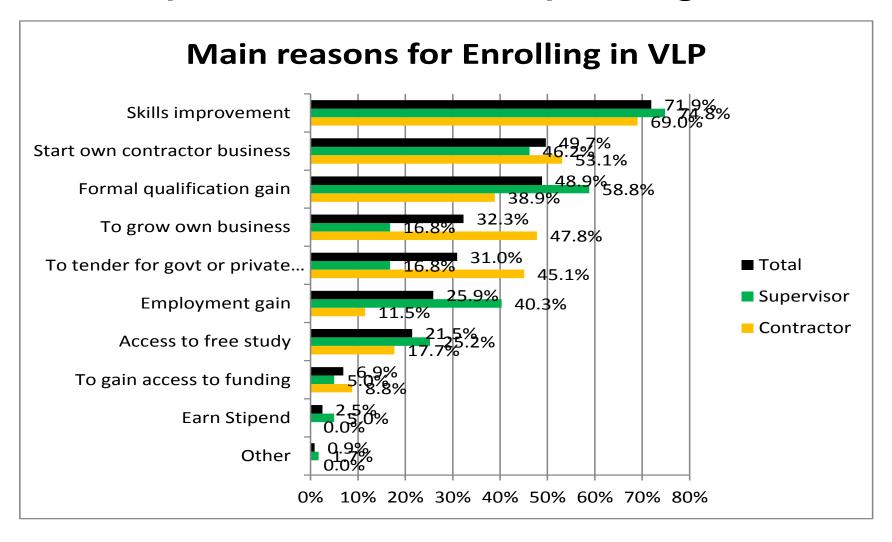
# Data Analysis

- Learners
  - Both Qualitative and Quantitative
  - Dataset was exported to PASW Statistics.
  - Data was analysed using descriptive statistics.
  - Thematic approach to analyse qualitative data
- Key stakeholders
  - Qualitative data
  - Thematic approach to analyse the data.

# Research findings

- Motivation for Enrolling in Vuk'uphile Learnership Programme.
- Company Business Partners.
- Vuk'uphile Learnership Experience.
- Post Vuk'uphile Learnership Programme Experience (Outcome).
- Vuk'uphile Learnership Programme Impact on Exited Learners.

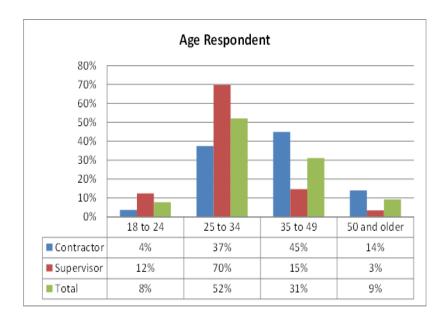
# Motivation for Enrolling in Vuk'uphile Learnership Programme

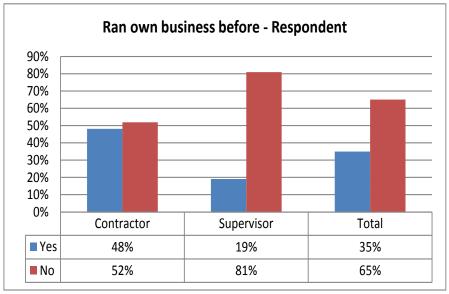


## Company Business Partners

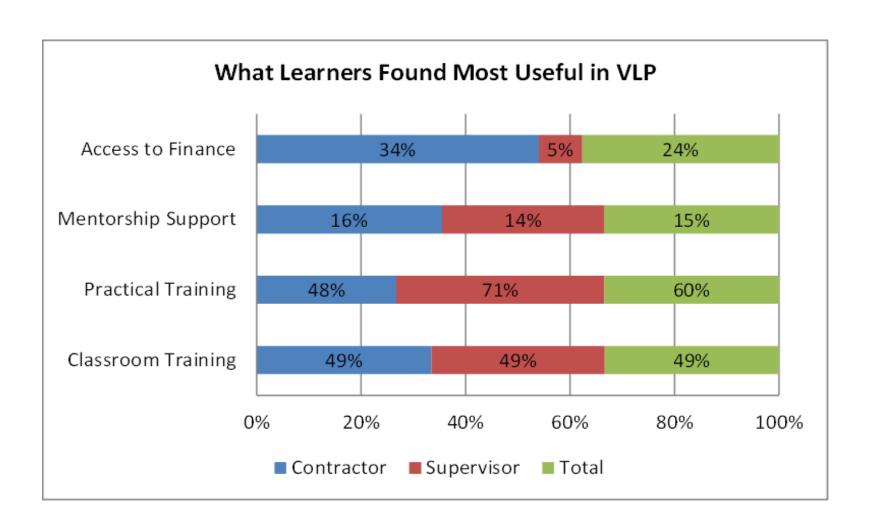
Gender	Contractor	Supervisor	Total
Male	73%	69%	71%
Female	27%	31%	29%
Total	100%	100%	100%

Population Group	Contractor	Supervisor	Total
African	93%	92%	92%
Coloured	7%	7%	7%
Indian	1%	1%	1%
Total	100%	100%	100%

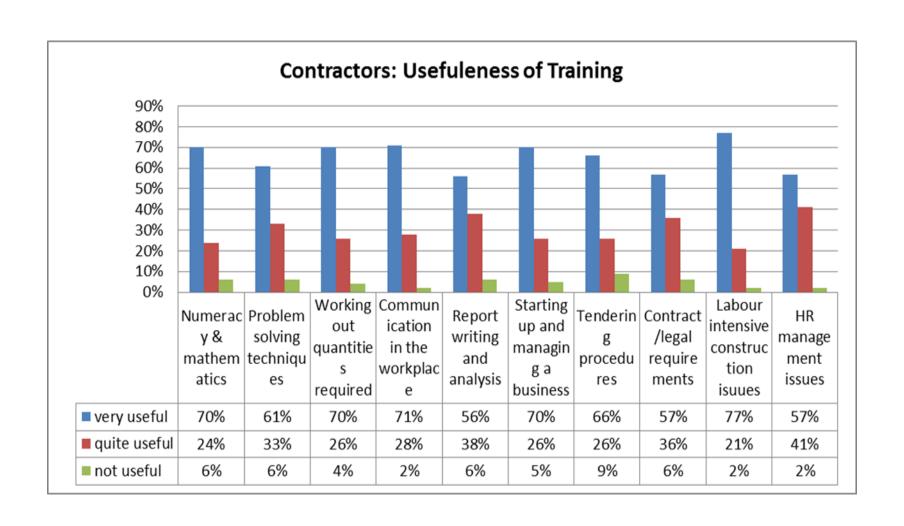




#### Vuk'uphile Learnership Experience



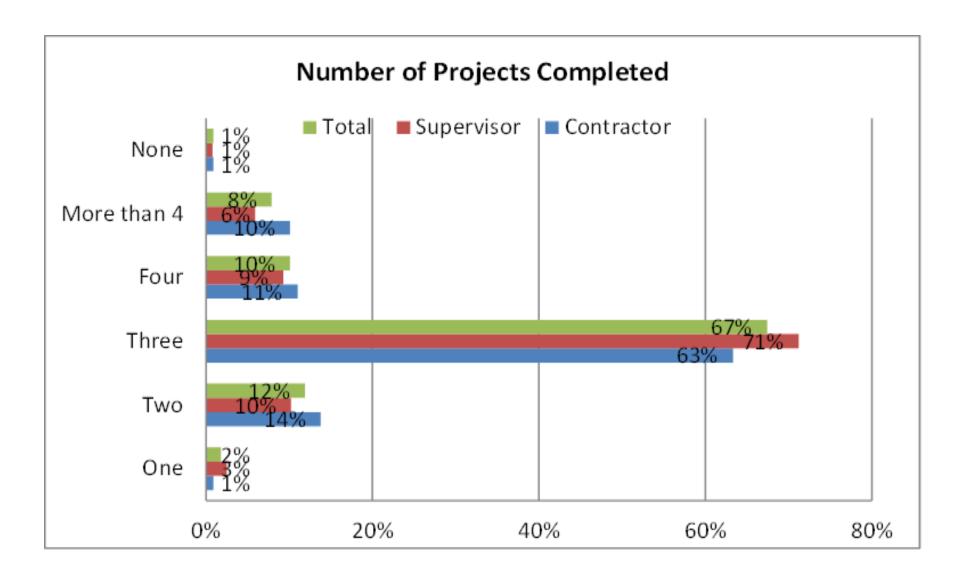
## **Usefulness of Training**



# Challenges raised pertaining to training

- Training was far and there was no stipend offered (7.1%)
- Absenteeism of facilitators (3%)
- Many modules with limited time for exercises (3.1%)
- Training conducted for the entire year without practicals (1.8%)
- Interpretation of drawings and cash flow /working out rates (2%)
- Language of teaching was a problem as well as trainer's attitude (2.4%)
- Not enough equipment for facilitators and did not access computers (6.3%)
- Changed facilitators during training and no related training (5.5%)

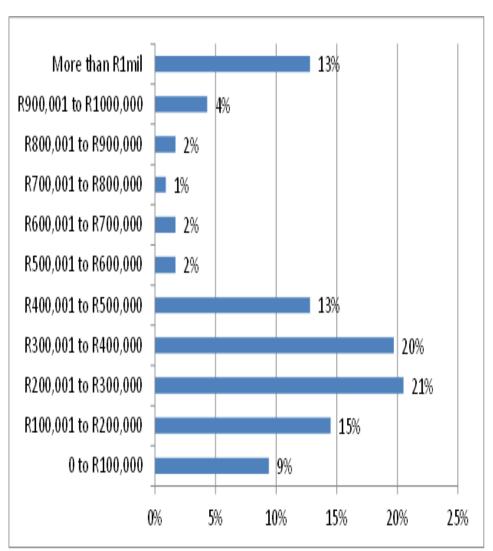
## No. of Projects completed

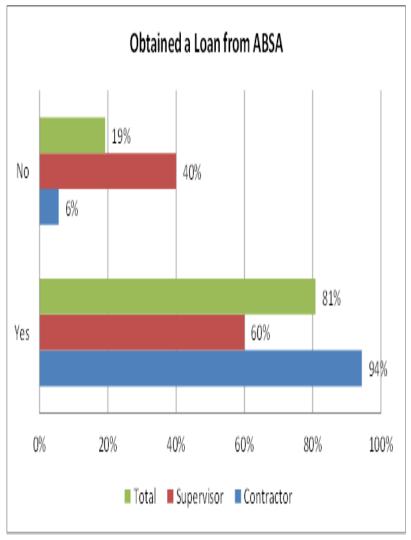


# Challenges

- Some learners voluntarily left the programme due to very long delays between the allocations of projects.
- Negative impact on the learners financially.
- Allocation of projects in the same sector.

#### Financial Support – Loan from ABSA





# Challenges

- Main reason for unsuccessful loan application:
  - No appointment letter from the public body.
- The interest rates were unfavourable.
- The loan was practically in a form of a once off overdraft.
- There was a long period between the application and the granting of the loan

# Mentorship Service

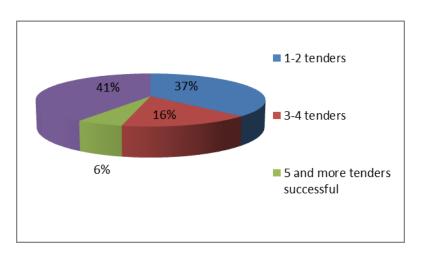
- Positive Ratings for mentors:
  - Mentors always were accessible
  - Mentors taught them importance of effective project planning
  - Mentors it is possible to achieve profit is project is costed properly and planned
  - Mentors introduced the company to bookkeeping and assisted in tendering

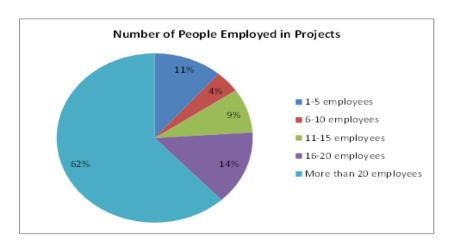
- Negative rating for mentors:
  - Supervisors did not receive mentoring on financial management.
  - Mentors hardly came to the site and made us sign that they attended while they didn't.
  - Mentors did not show them how to fill in tender documents.
  - Mentors made finance decisions done on their behalf and they were made to sign blank cheques.

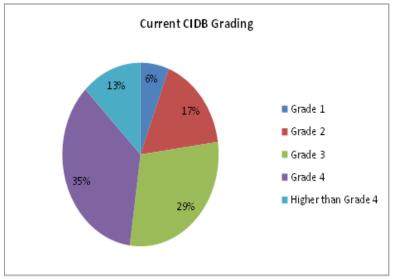
#### Meetings with mentors

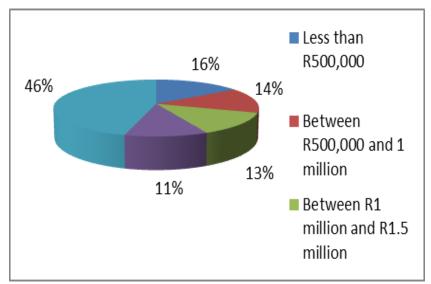
Meetings	Contractor	Supervisor	Total
Had enough	47%	37%	42%
Too few	49%	59%	54%
Too many	5%	4%	4%

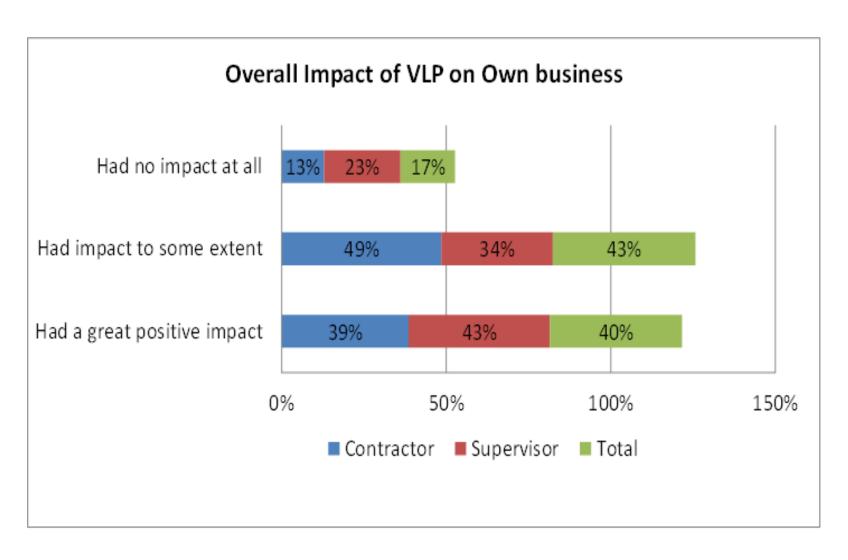
# Post Learnership (Outcome)

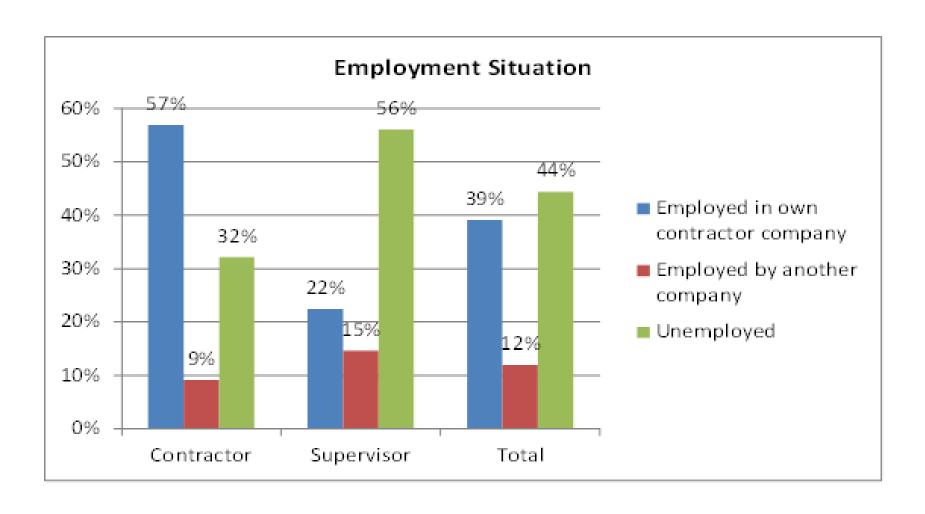












# Mentorship Service

#### Challenges experienced by Mentors:

- Some leaners absconding.
- Some leaners lacking commitment, aptitude and integrity and thus some state that this makes selection process questionable.
- Some contractors abusing financial resources and thus incurring losses.
- Being refused to be part of classroom where training was conducted.
- Having to deal with tensions between contractors and supervisors.
- Some younger learners were not willing to listen and ended up borrowing too much money to implement the projects.
- In some instances mentoring sessions were spent listening to contractors complaining about poor treatment by public bodies and their engineers.
- EPWP not well communicated to public bodies. E.g. performance guarantees by client, when it is not a requirement for VLP

### Work in Progress

- Cost Benefit Analysis
- Bench-marking.

# Questions